

Marketplace Policy

Vision – Positive Change through Leadership

We recognise that the marketplace is a critical meeting point between our business and society. The Group has always believed that with leadership comes responsibility and as market leaders in our chosen sectors we are committed to collaborating with our customers and suppliers to achieve the principles of sustainable development.

Key Elements

We aim to:

- Develop strategic relationship with our major customers that address not only commercial and service excellence but also address wider industry sustainability issues.
- Maintain our industry leading commitment to Health and Safety and place our people's wellbeing at the forefront of our activity.
- Address marketplace issues around carbon management and provide leadership through the provision of independent data for our customers on environmental performance of a greener range of products and services
- Work closely with our supply chain to improve our product offering commercially, environmentally and through improved health and safety performance. Providing solutions to our customers and opportunities for our suppliers.
- Encourage innovation at all levels of our operations and through collaboration with our customers and suppliers.
- Market and advertise our products and services at all times in an accurate and transparent way and to continually improve the amount of independent data available to our stakeholders.

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